



**CUSTOMER WARRANTY CLAIM**

**Date:** \_\_\_\_\_

The Warranty Claim must be sent within 30 days of discovering the failure to:

EuroTec Vertical Flight Solutions; Warranty Claim Department; 1040 OCL Parkway; Eudora, KS 66025  
Tel. (785) 331-2220 – Fax (785) 331-2221

Operator: \_\_\_\_\_ Address: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone: \_\_\_\_\_

Owner of equipment (if different from operator): \_\_\_\_\_

**DEFECTIVE ITEM**

Description: \_\_\_\_\_ TSN: \_\_\_\_\_ CSN: \_\_\_\_\_

Part Number: \_\_\_\_\_ TSO: \_\_\_\_\_ CSO: \_\_\_\_\_

Serial #: \_\_\_\_\_ TSR: \_\_\_\_\_ CSR: \_\_\_\_\_

Delivery Date: \_\_\_\_\_ Date of entry into service: \_\_\_\_\_

**REMOVED FROM**

Engine type: \_\_\_\_\_ Serial #: \_\_\_\_\_

Aircraft type: \_\_\_\_\_ Serial #: \_\_\_\_\_

Time / Cycles when installed: \_\_\_\_\_ / \_\_\_\_\_ Time / Cycles when removed: \_\_\_\_\_ / \_\_\_\_\_

**DOCUMENTS:** Documents to be provided according to the type of the defective item are listed on other side of the page.

ENGINE LOG BOOK (ELB)

COMPONENT LOG CARD (CLC)

EXCHANGE TRACE FORM ((TF)

**CIRCUMSTANCE OF FAILURE:** \_\_\_\_\_

Name: \_\_\_\_\_

**For EuroTec's Use:**

Position: \_\_\_\_\_

Agent/Date: \_\_\_\_\_

Signature: \_\_\_\_\_

STAMP

# INSTRUCTIONS

## DOCUMENTS TO BE ENCLOSED WITH THE RETURNED ITEM

ITEM	DOCUMENTS			
	ELB	CLC	TF	OBSERVATIONS
ENGINE	X	X	X	Return all documents.
MODULE		X	X	Enclose the Component Log Cards of the items associated with the returned module.
EQUIPMENT/ COMPONENT		X		Enclose the Component Log Card of the item associated with the returned equipment/component.

### IMPORTANT:

To secure prompt warranty claim service, we ask that you please ensure that all times, cycles, and appropriate installation and removal entries are documented on all requested information and all original documentation that pertains to the item being returned.

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One copy of this document must be enclosed with the defective item to forward to:



**Warranty Claim Department**

**1040 OCL Parkway**

**Eudora, KS 66025**

**(785) 331-2220**